

GOOGLE PHASE 2

2023

2023

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THE ARVEST CREDIT CARD
DIVISION NEWSLETTER

the
statement
ARVEST

Google



Ellen Harney
ACC Google Lead

ELLEN'S PHASE 2 GOOGLE PICKS:

- **Google Calendar: Suggest Times**

- Calendar busy searching is the worst - use "Suggest Times" and Google will do the work for you!

- [Learn more](#)

- **Google Mail: Customize your theme**

- If you're like me, you like to have creative customization on your work-hubs. Google Mail allows you choose your mail background!

- [Learn more](#)

- **Google Mail: Snooze**

- Not ready to act on an email? Use the "Snooze" feature and choose when you'd like the email to reappear in your inbox!

- [Learn more](#)

GOOGLE PHASE 2.

ACC DIVISION MARKETING SPECIALIST, ELLEN HARNEY



Phase 2 of Arvest's Google Transformation is on the horizon! On May 8th, associates will transition to Google Mail, Google Calendar, Google Chat, Google Contacts and Google Tasks!



This next phase of transformation will start to put the puzzle pieces of software integrations into place. Currently, you're experiencing Google Drive, Google Docs, Google Sheets, Google Slides and Google Forms - BUT you haven't been able to truly utilize these tools to their full potential.



Phase 2 allows you to easily navigate and utilize files and tools at your fingertips without navigating multiple different applications.

The ACC Google Ambassadors (Jamie Ratajczyk, Jordan Hooper, Ginger Judd and myself) transitioned to Phase 2 applications on February 27th. We are currently working through bugs, common questions, settings, etc. to help you have the best experience when May 8th comes!



We understand that this change is substantial, and we are committed to supporting you and searching for solutions. As we get closer to May 8th, we will provide additional resources, open Q&As and more to help you transition as seamlessly as possible!



NATIONAL WOMEN'S HISTORY MONTH

Women's History Month is a time to reflect on past and present contributions made by women all over the world. From Harriet Tubman, Anne Frank, Sojourner Truth, Susan B. Anthony, Amelia Earhart, Nancy Pelosi, and Kamala Harris.

National Women's History Alliance

Founded in 1980, the NWHHA designates a yearly theme and announces it ahead of Women's History Month. This year's theme is "Celebrating Women Who Tell Our Stories." This theme recognizes women who have been active in all forms of media and storytelling including print, radio, TV, stage, screen, blogs, podcasts, news, and social media.



Learn More >

WOMEN OF ACC



Why did you join WOW?

Lorrie: My personal mission is to help people achieve more than they thought possible. The AIG promotional information on Max led me to decide to join WOW so I might share my career experiences with up-and-coming women at Arvest while learning from women of new generations.

Tara: I joined WOW because I want to interact with other Arvest associates who may share the same goals, challenges, and successes that I have.

How does WOW promote workplace diversity in your position?

Lorrie: Awareness is key. Being aware of tools, tips, techniques that are available to all of us, as well as being aware of the challenges that hold us back are crucial to promoting women and helping us to believe in ourselves so that others believe in us and we grow and thrive. Recently, I met with a female associate from the Next-Level Leadership class after I spoke to the class. Back in my day, women competed with one another and didn't lift up each other like we do a lot more these days. Just talking with her, asking her questions, asking "Why not?" gave her a different perspective that seems to be leading her along her career path. She helped me learn more about her generation and the personal circumstances that play into career choices.

What would you say to someone who might be considering joining an AIG?

Tara: For someone that values my time and can agree there is not enough most days, I encourage associates to make time to participate. It was a big step for me to allow time for myself to become involved. We can all learn from and contribute to these groups and not one person or role is any more suited to participate than another. If associates are concerned about joining AIGs because of workflow, supervisors and managers will provide solutions.



Lorrie Madden, ACC
President



Tara Vasquez, Credit Card
Operations Sr. Manager

ST. PATRICK'S DAY recipes & fun.

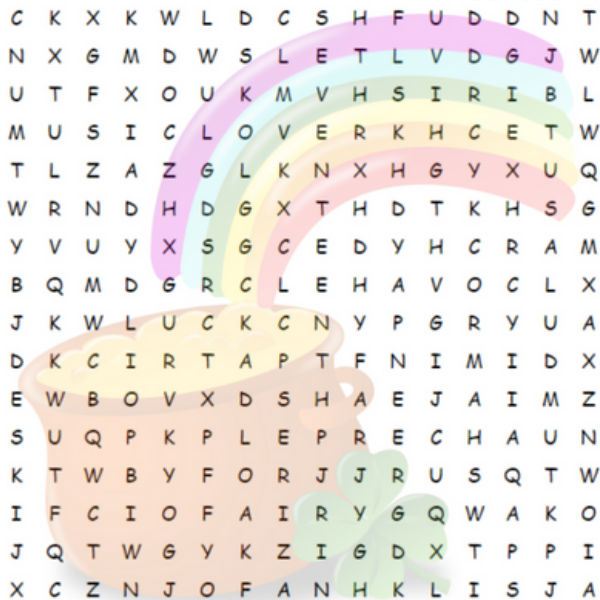


DID YOU KNOW?

ST. PATRICK WAS NOT IRISH. HE WAS FROM WALES!
THE FIRST ST. PATRICK'S DAY PARADE WAS ON MARCH 17, 1762.
THE SHAMROCK SYMBOLIZED THE REBIRTH OF SPRING IN ANCIENT IRELAND.
IN THE LAST 100 YEARS, 650,000 BABIES IN THE U.S. HAVE BEEN NAMED PATRICK.
40 LBS OF GREEN DYE IS USED TO COLOR THE CHICAGO RIVER FOR ST. PATRICK'S DAY.

ST. PATRICK'S DAY WORD SEARCH

Clover	March
Irish	Seventeenth
Luck	Green
Patrick	Leprechaun
Fairy	Music
Jig	Shamrock



Colcannon



Ingredients

- 4 russet potatoes (2 to 2 1/2 pounds), peeled & cut into large chunks
- Salt
- 5 to 6 tablespoons unsalted butter, plus more for serving
- 3 lightly packed cups chopped kale, cabbage, or chard
- 3 green onions, minced (about 1/2 cup)
- 1 cup milk or cream

Instructions

1. Boil the potatoes: Put the potatoes in a medium pot and cover with cold water by at least an inch. Add 2 tablespoons of salt, and bring to a boil. Boil until the potatoes are fork tender, 15 to 20 minutes. Drain in a colander.
2. Cook the greens and the green onions with butter: Return the pot to the stove and set over medium-high heat. Melt the butter in the pot and once it's hot, add the greens. Cook the greens for 3 to 4 minutes, or until they are wilted and have given off some of their water. Add the green onions and cook 1 minute more.
3. Mash the potatoes with milk or cream and greens: Pour in the milk or cream, mix well, and add the potatoes. Reduce the heat to medium. Use a fork or potato masher and mash the potatoes, mixing them up with the greens.
4. Add salt to taste and serve hot, with a knob of butter in the center.

SENIOR STAFF "THANK YOU CALLS"

As you may recall last year, the ACC Senior Leadership team started a new initiative to have a short phone visits with all ACC associates before the end of the year. Each senior manager was assigned 4 associates per quarter. The main purpose of this initiative was to create opportunities for associates and managers from different departments to get to know a little bit about each other as well as take the opportunity to say THANK YOU for everything each associate does.

This year, they will be doing something similar. Senior leaders will schedule brief sessions (10-15 minutes) to visit with associates, so watch for invitations! The calls will be very informal. Feel free to ask whatever questions you might have, or share ideas about things you think need improvement, or chat about career growth, or about your kids/pets/cars/etc...whatever will help the Senior Leadership team get to know you!



Who Are The ACC Senior Managers?

- Lorrie Madden - ACC President
- Joseph Murphy - Director of Credit Card Operations
- Brook Durham - Director of Credit Card Product & Sales
- Keith Zollicoffer - Director of Credit Card Commercial Solutions
- Wes Grinstead - Director of Credit Card Risk
- Travis Guthrie - Director of Credit Card Compliance
- Federico Suarez - ACC Program Director
- Tiffany Watkins - Director of Credit Card Adoption and Digital Engagement

ACC is a great place to work and that is because of everything YOU do! The senior management team wants to make sure each associate knows you're appreciated.

FEBRUARY WINTER CONFERENCE

What is winter conference?

Winter Conference was recently held on February 23-24 at a new location at Oaklawn Racing Casino Resort in Hot Springs, AR. This conference was originally started by AEF and later Treasury Management and ACC partnered together to host the conference. This conference presents awards to top performing associates across the bank markets from 2022. At the conference, there is a reception, dinner with an awards ceremony, guest speakers and more!

Conference attendees also are able to visit Arvest strategic partners' booths. ACC Commercial Payments and Merchant Services teams both had booths. The next Winter Conference will be hosted by ACC in February 2024!

A word from Merchant Services:

“

Always a great experience to see people rewarded from across the Arvest footprint! It's a great event that not only rewards our top referrers but also allows us to connect with them more.

”

-Brian Williams



WELCOME THE STATEMENTS NEW COMMITTEE MEMBERS!

NATALIE ROW

Sales and Support Advisor



"I am excited to get to network with other people within ACC!"

JASMYNE DEVONSHIRE

Consumer Customer Service Supervisor



"I am excited for the professional relationships I will get to build with other Statement Committee members and excited to share my creativeness with ACC."

JAMIE RATAJCZYK

Operations Trainer



"I'm really excited about our networking opportunities. I love to make connections with new people. What better way to do it than on a fun project with a group of fun people!"

TRAVIS LEDBETTER

Commercial Payments Account Manager, ARV



"I'm excited to collaborate with a group of people that I might not have otherwise gotten to collaborate with at work. I love my core team, but it's exciting to get a chance to be a part of associate engagement across ACC as a whole."

HUNTER DASAL

Merchant Relationship Advisor



"I'm really excited to get to learn about other parts of ACC and collaborate with other team members I wouldn't otherwise have the opportunity to."

A HUGE Thank you To Our Previous Committee Members:



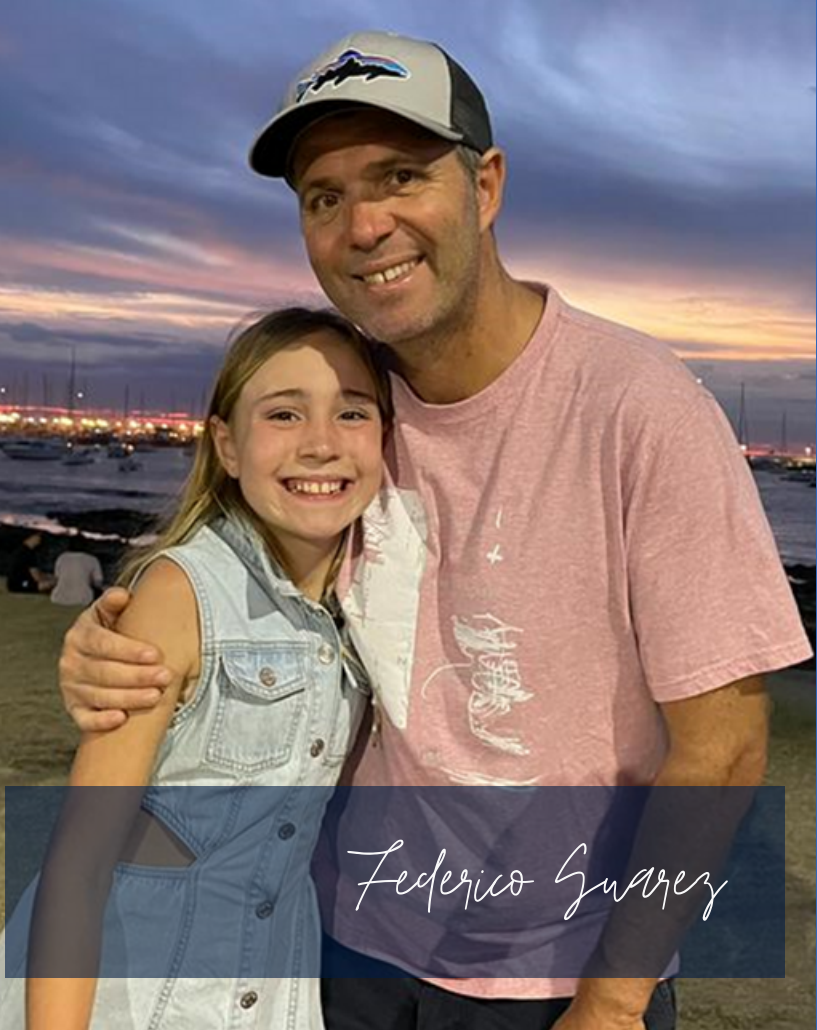
TRAVIS GUTHRIE



WHITNEY WARD



MATTHEW SANDERSON



ASSOCIATE'S CORNER

associate highlight

FEDERICO SUAREZ

Federico is ACC's Program Director. He began at Arvest back in 2010 as a teller in Siloam Springs, AR and is originally from Montevideo, Uruguay!

Interested in learning more about Federico?

Q&A

[CLICK HERE](#)



Passcode to Zoom link: [^nVfQ.9P](#)

happy birthday

MARCH 2023

March 5: Jamie Skinner
March 8: Nduta Mbugua
March 9: Jessica Barnett
March 14: Paige Garrett & Ginger Judd
March 21: Ian Adams
March 22: Federico Suarez
March 26: Ryan DeVaney & Tana Tackett
March 29: Kevin Wilhelm

anniversaries

MARCH 2023

March 2: John Scanlon
March 6: Wes Grinstead
March 20: Kandie Kelley & Kriana Hernandez
March 23: Samantha Baker

new hires

FEBRUARY 2023

Spencer Hutchison (CSR2)
Shayla Kelly (Accounting Support Analyst 2)
Tyler Mooneyham (Collections Rep 1)

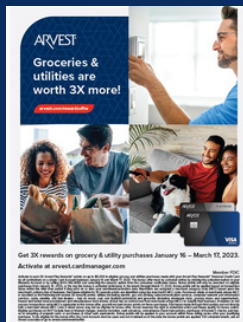
the
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send a message to
those celebrating!

marketing efforts.

Current and Upcoming Offers & Rewards Campaigns



CURRENT OFFER: 3X Groceries & Utilities

Cardholders who activate the bonus and make eligible grocery and utilities purchases with their Arvest Flex Rewards™ Personal Credit Card can earn 3X Rewards! Activation opened on January 12, 2023 at 11am. Offer is valid between January 16 and March 17, 2023.

regional rewards partners:



3X Regional Rewards Promotion for Silver Dollar City: Arvest will offer 3X Arvest Flex Rewards™ points on eligible purchases for Silver Dollar City Attractions in Branson, MO and through their official website through the 2022 season with their Arvest Flex Rewards™ personal credit card.



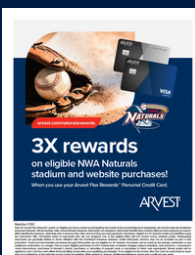
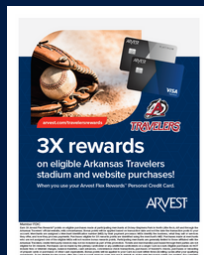
3X Regional Rewards Promotion for BigShots Golf: Customers can earn 3X Arvest Flex Rewards™ points on eligible purchases made at BigShots Golf in Springfield, MO with their Arvest Flex Rewards™ personal credit card.



3X Regional Rewards Promotion for Crystal Bridges and the Momentary: Customers who make eligible special event tickets, restaurant, and merchandise purchases at Crystal Bridges and the Momentary, with their Arvest Flex Rewards™ personal credit card can earn 3X Arvest Flex Rewards™ in Bentonville, AR.



3X Regional Rewards Promotion for FC Tulsa: Customers can earn 3X Arvest Flex Rewards™ points on eligible purchases made at participating merchants at ONEOK Field in Tulsa, OK or through ftulsa.com through the end of the 2023 season.



3X Regional Rewards Promotion for Baseball: Customers who make eligible purchases with their Arvest Flex Rewards™ Personal Credit Card at participating merchants at ONEOK Field in Tulsa, OK, Arvest Ballpark in Springdale, AR, Dickey-Stephens Park in North Little Rock, AR or through their official websites can earn 3X Arvest Flex Rewards™ through the end of the 2023 season..

acquisition offers:



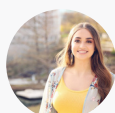
Consumer Acquisition: Customers who open an Arvest Visa Signature®, Platinum or True Rate personal credit card will receive a 0% introductory APR on purchases and balance transfers for the first twelve (12) billing cycles after their account is opened.



Corporate Acquisition: Customers will enjoy 0% Intro APR for the first 6 Billing Cycles and receive up to a \$400 New Account Rewards Bonus when they open a new corporate credit card account with Arvest Bank.

the statement
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behind the statement:



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PHONE NUMBER: 405-217-7520

we want to hear your feedback!